



RETURN MERCHANDISE AUTHORIZATION (RMA) FORM

To return an item to A&M Home Decor, just follow the instructions below and we will do the rest. You can fill out and submit the RMA form online at www.anmhomedecor.com or complete this form and send it via fax to (951) 734-1579 or email: anmhomedecor@gmail.com.

A&M Home Decor offers a 15 day Satisfaction Guarantee on all of our merchandise.

To return an item, follow the instructions below:

1. A Return Merchandise Authorization number is required. Please allow us 24 hours from receipt to issue your RMA number.
2. Pack the item(s) securely. All returned products should be in the condition they were received in, in the original manufacturer's packaging.
3. Include a copy of this form as well as a copy of your original receipt.
4. Insure the package when shipping. Please note that shipping charges CANNOT be refunded.
5. Refunds for any returned items which were eligible for free shipping will be deducted by the amount of the free shipping from the original order.
6. Ship the item(s) to A&M Home Décor 1611 Railroad Street Corona, Ca 92880.

If you have any questions or problems with your order, or if the product received was defective or damaged, please contact our Customer Service Department within 7 days of receipt of the product. We will make every effort to resolve the problem as soon as possible.

Customer Service can be reached at anmhomedecor@gmail.com or by phone at (951) 734-6730 (x301) Monday - Friday 10am - 4pm PST.

RETURN FORM

Name:		
Address:		
City:	State/Prov:	Zip/Post Code:
Phone:	Email:	Order ID #:
Reason for Return:		
<input type="checkbox"/> Damaged	<input type="checkbox"/> Dissatisfied	<input type="checkbox"/> Other (please explain below)
<input type="checkbox"/> Defective	<input type="checkbox"/> Incorrect item shipped	_____
<input type="checkbox"/> Wrong Size		_____
Was the item used? <input type="checkbox"/> Yes <input type="checkbox"/> No		(required for exchange or repair)
Would you like to: (Please select one)		
<input type="checkbox"/> Exchange	<input type="checkbox"/> Return (please select one)	
	<input type="checkbox"/> Credit / gift card	
	<input type="checkbox"/> Refund	
RMA NUMBER:		